**From:** Telstra Security Operations

**To:** <team name> (<team email>)

**Subject:** Create Firewall Rule <additional info>

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**Body:**

Hello <team name>,

We would like to request the creation of a firewall rule and provide you more information about the ongoing attack.

<information about the type of attack>

<request the type of traffic to be blocked>

<any additional information, e.g. research on the attack>

For any questions or issues, don’t hesitate to reach out to us.

Kind regards,

Telstra Security Operations